

Capability Statement

Customer Service is priority #1 - 24/7/365

45PRESS puts customer service first, with responsive support and clear communication. We work as an extension of your team to deliver accessible websites, modern content platforms and AI systems that help the public, program partners and federal staff find information and complete tasks.

CORE COMPETENCIES

AI and knowledge systems

Custom LLM and AI model development and fine-tuning; retrieval-augmented generation (RAG); document ingestion, semantic search and source-cited assistants. OSINT workflows for public-source research and monitoring. Cloud, on-premises and isolated deployment options.

Accessible federal digital services

Website accessibility experts delivering USWDS 3.0 / 3.x implementation, Section 508 conformance support, accessibility audits and remediation. UX research, responsive design, plain-language content and accessible forms.

CMS modernization and migration

WordPress VIP, Drupal development, CivicPress implementation, EmDash (Em-Dash) and WooCommerce. Content modeling, custom themes and plugins, multisite governance, API integrations and CMS-to-WordPress migrations.

Applications and staff platforms

Custom web applications and services; native mobile applications for iOS and Android; native desktop applications. Intranets using SharePoint, WordPress, Drupal or custom platforms, with identity integration and role-based access.

Cloud and edge operations

AWS architecture and operations; Cloudflare and Fastly delivery; edge computing and Cloudflare Workers / Pages. DevSecOps, CI/CD, application monitoring, caching, WAF and bot protection, backups and recovery planning.

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WHY 45PRESS

24/7/365

Responsive customer support

1,000+

CMS-to-WordPress migrations

Premier

WordPress VIP Partner

PARTNERS

Cloudflare Partner
Fastly Partner

CONTRACTING DATA

Legal name 45PRESS, INC.

Business size Small business

UEI GDSNTEGLGPM3

CAGE 74H89

GSA MAS GS-35F-111GA

Primary NAICS 541511

Additional NAICS 518210, 541430, 512110

GSA SINs 541430, 541511, 54151ECOM, 54151S, OLM

Capabilities for Federal Agencies

Federal applications include public information portals, program resource libraries, partner-facing tools, employee intranets and internal policy assistants. Scope, platform selection and success measures are tailored to each agency requirement.

Public websites and digital strategy

Modernize program and service information around the tasks people need to complete. Combine information architecture, content governance, SEO, metadata, mobile performance and analytics to improve findability and measure task completion. Integrate Search.gov and the Digital Analytics Program where appropriate.

Accessible design and delivery

Implement USWDS components, tokens and patterns across WordPress, CivicPress, Drupal and custom applications. Pair automated checks with keyboard, screen-reader and manual testing; remediate templates, forms and content. Support WCAG 2.1 AA and 2.2 AA targets, accessibility conformance reporting and editor training.

Controlled CMS migrations

Inventory and map content, media, taxonomies, metadata and URLs. Rehearse migrations, validate record counts and redirects, check accessibility and search behavior, and plan cutover and rollback. Preserve editorial continuity with publishing roles, approvals, reusable components and maintainable integrations.

AI and public source intelligence

Build RAG assistants over approved documents with cited answers and access controls. Apply open-source intelligence (OSINT) to public-source research, document monitoring and traceable analysis. Develop and adapt custom LLM / AI models. Evaluate answer quality and source freshness; apply human review, audit logging, sensitive-data controls and prompt-injection defenses.

Intranets and connected applications

Deliver searchable staff knowledge hubs, onboarding resources, directories and workflow tools using SharePoint, WordPress, Drupal or custom software. Connect web, iOS / Android and desktop applications to agency systems through documented APIs, single sign-on and role-based access.

Customer service and ongoing support

Customer Service is priority #1 - 24/7/365. We work as an extension of your team, with direct communication, responsive support and ownership of issues. Ongoing service covers AWS, Cloudflare and Fastly operations, application maintenance, incident response coordination, runbooks, editor training and knowledge transfer.

SELECTED EXPERIENCE

Government: Executive Office of the President, U.S. House of Representatives and U.S. Senate.

Commercial: Sony, Disney, NBC, Live Nation and Feld Entertainment.

USWDS adoption supports accessible delivery; final conformance depends on the implemented system and testing. Hosting, data handling and security controls are selected for the agency-approved environment and authorization boundary.

Procurement and partner references: [GSA eLibrary](#) | [WordPress VIP directory](#)